

## Useful Phone numbers

**Emergency** ..... 999

### **Non - Emergency**

Police ..... 101  
Fire & Rescue ..... 112  
Anti-Terrorist Hotline ..... 0800 789 321  
Flood (River) ..... 0345 988 1188  
Gas Leak ..... 0800 111 999  
Electricity ..... 105  
Water ..... 0800 783 4444  
BT fault ..... 0800 800 151

### **Health**

NHS 111 helpline (formerly NHS Direct) ..... 111  
Redditch Hospital ..... 01527 503 030  
Stratford Upon Avon Hospital ..... 01789 205 831  
Warwick Hospital ..... 01926 495 321

### **Local Authorities**

County Council ..... 01926 410 410  
County Highways ..... 01926 412 515  
District Council ..... 01789 267 575  
Parish Council ..... 07833 790 375

### **Local Radio**

BBC Coventry & Warwickshire 94.8/103.7FM  
Heart 100.7 FM  
Touch 102 FM

## Useful Contacts

### **Parish Council**

Chair – Lynn Bowring ..... 01789 488 562  
Vice Chair – Paul Clark ..... 01789 488 409  
Clerk - Sarah Duran ..... 07833 790 375

### **Local Surgeries**

Alcester Health Centre ..... 01789 763 060  
The Arrow Surgery ..... 01789 763 293  
My Doctor .....

### **Other**

Great Alne Primary School ..... 01789 488 247  
School .....

Veterinary Practice .....

### **My Insurance Details**

Company Name .....  
Phone No .....  
Policy No .....

### **Emergency Rest Centres**

Point A .....  
Point B .....

### **Family Meeting Point**

.....  
.....



## **Parish of Great Alne**

**An information guide to personal and community resilience**

**Please read this leaflet and store it safely in case of an emergency**

Incidents that have affected the parish have generally been caused by adverse weather conditions, flooding and occasional loss of electrical power. Historically we have also been affected by severe snowfall. An emergency might also possibly arise in the event of a severe traffic accident, particularly if a major leak of inflammable or toxic material occurred.

This leaflet is designed to help you if such emergencies affect you in the future.

**Remember!**

**Be prepared and be resilient!**

Great Alne Parish Council

Tel: 07833 790375

Email: [greatalne.parishcouncil@googlemail.com](mailto:greatalne.parishcouncil@googlemail.com)

Website: [www.greatalne-pc.gov.uk](http://www.greatalne-pc.gov.uk)

## Prepare Yourself

### Communication Plan

Keep a list of important numbers on a card in your purse or wallet. Do you have a meeting place if separated from your family?

### Evacuation Plan

Do you have a planned escape route out of your home, workplace, and school?

### Grab Bag

What should I take in my Grab Bag? *(Anything you think you will need e.g. especially **medication**, first aid kit, torch and batteries, phone and charger, food and water, spare clothes, notebook and pencil)*

### Check how to turn off:

Water, Gas and Electricity

### Help for Others

Look out for neighbours and friends who might be vulnerable; you can register with Western Power Distribution's Priority Service on: <https://www.westernpower.co.uk/About-us/Priority-Services.aspx>

### Insurance and Savings

Are you insured?

*(Remember to write important details, but **DO NOT** write bank account details).*

## Imminent Local Problems

### Go In, Stay In, Tune In

**If advised to remain in your property, go in, stay in and tune in to the local radio for further information.**

- Charge mobile phones in case of evacuation
- Locate your Grab Bag and be prepared to self evacuate (if safe to do so) or be evacuated

### You may need to:

- Turn off gas, water and electricity
- If necessary, identify places of safety for pets in the event of an evacuation
- Place plugs in sinks, showers and baths with weights on top to prevent backflow of water

### In the event of a power cut

#### Can you keep warm?

If you think you are vulnerable during a power cut, you can register with Western Power Distribution's Priority Services Register (see previous page) or call 105

#### Can you communicate?

Do you have a wind-up mobile phone charger or radio to stay updated?

## Major Emergency

### Keep calm and follow your plan

The Parish Council will work to provide help and information throughout a prolonged emergency.

If needed, the County Council or local authority will set up an Emergency Rest Centre.

### If you need to evacuate - consider:

- **Medication**
- **Emergency Grab Bag**

### Before leaving your property:

- Turn off gas, electricity and water at the mains
- Close windows and lock doors
- Remove all keys
- Check on your neighbours